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Claro Wins Customer Service Award

From:

Yorkshire company Claro Precision Engineering Ltd has cemented its reputation as a leader in its field by winning another award in recognition of its excellence in engineering and customer service.

Knaresborough based Claro, which manufactures precision machined parts and specialises in the design and manufacture of surgical instruments has collected an award for outstanding service and support to the ArthroCare Corporation of Texas.

ArthroCare is a world leading company specialising in minimally invasive surgical procedures in the areas of Sports Medicine, Ear Nose and Throat and Spinal applications and relies on Claro for the production of some of its world leading range of orthopedic instruments. Richard Christensen Senior Vice President at ArthroCare said "The support we receive from Claro is highly valued and important to our customers. Special congratulations on the award Claro received. It's a reflection of all the hard and dedicated work from your entire team."

Last year Claro won the National Metal Working Production Award for the best sub contractor for assembly and finishing and has won the Production Engineering Solutions Award for Engineering Excellence for 4 of the past 6 years.

Looking to the future Claro will continue to invest in its systems, its people and its production technology to better serve its customers in the medical, aerospace, laser and electronics industries. Strategically it will focus on building on its established expertise in the design and manufacture medical instruments.

Martin Doxey, the Managing Director of Claro Precision said "We enjoy working with our customers to create world beating supply chains. ArthroCare is a key customer which is leveraging our expertise to help them expand and grow. This mutually beneficial arrangement is vitally important to Claro and is a model of how you can get a win - win from a business relationship. We are genuinely proud to work with the ArthroCare Corporation and greatly value this recognition from them"

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